Fast Charging

Solo Smart Charger Domestic Charging

S3 | S7 | S22 User Guide

Solo Smart Charger

This user guide is for drivers charging from home with the Solo Smart Charger, this applies to customers purchasing a Solo Smart Charger during or after 01/2019.

1. Connect your Solo Smart Charger to Wi-Fi

Your Solo Smart Charger should be connected to Wi-Fi during installation by your Pod Point Expert. If this is not possible or has not been completed, please follow the below steps:

1

Find the "podpoint" Wi-Fi network on a mobile device and press connect.

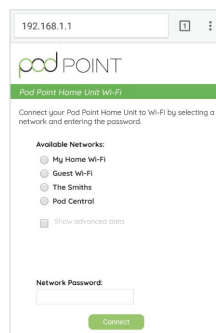For Android users, you need to press YES on the pop-up message.

2

Open your web browser, type in the sequence below of numbers and full stops into the address bar.
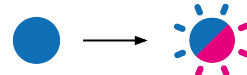
192.168.1.1

3

Pick your home Wi-Fi network from the list and type the password.

Press "**Connect**".

4

The new settings will take 5-10 minutes to activate. You can activate them immediately if you switch your charger off and on again. Status light should go blue with a short pink flash every few seconds.

If the status light remains white, you may need to restart the unit again and verify the settings.
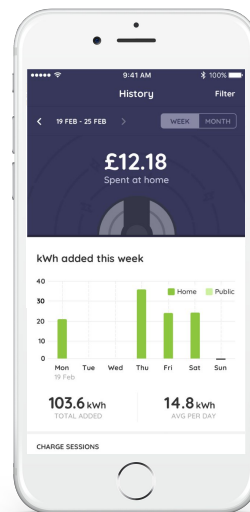
2. Download the Pod Point App

The Pod Point App is available for both iOS and Android mobile devices.

For iOS devices, download on the **App Store.**

For Android devices, download on the **Google Playstore.**
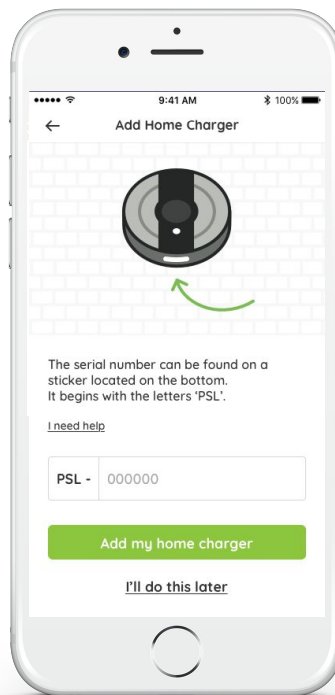
Solo Smart Charger

pod POINT

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3. Connect your Solo with the Pod Point App

Your Solo Smart Charger should be connected to the Pod Point App during installation by your Pod Point Expert. If this is not possible or has not been completed, please follow the below steps*:

- **Open the Pod Point App** > Click Account on the bottom right hand side of the screen

- **Login to your Pod Point Account**

- Scroll down and click on **"Add your home Pod Point"**

- **Enter your Solo's PSL number** located on the sticker at the bottom of the charger.

If you have not purchased your Solo via pod-point.com you will need to contact customer support in order to pair your charger with our app.

4. Solo Smart Charger: Status Light Guide

Your Solo's status light is located here:
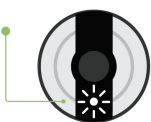
On activation, it will light white, however It will light various colours to signify the action it is performing or its status. Our guide to all lights shown by the Solo are as below:

Solid green	Flashing green	Solid blue	Flashing Blue/pink	Flashing Yellow	Solid/flashing red
Your Solo is charging your vehicle.	Your EV's battery is full Or Your EV is waiting to start a scheduled charge (set by your vehicle)	Your Solo is in standby mode.	Your Solo is communicating with Pod Point.	Your solo is locked (keylock active)	There is a fault with your Solo charger

Pod Point Solo Smart Charger - Domestic Charging
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PP-D-200055-2
S-UK-C-UG

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5. Starting a charging session

To start a charge, simply plug in your charging cable and the Solo Smart Charger's status light will turn a solid green, you have successfully started charging your vehicle.

6. Stopping a charging session

Stopping a charging session is easy, simply unlock and disconnect the charging cable from your vehicle and your Solo Smart Charger will turn itself to standby - signified by a solid blue light. The Solo may also communicate with Pod Point during this time, signified by the pink flashing at the same time.

7. Using scheduled-charging (vehicle set only)

If your EV supports scheduled charging, set your required charge session using your vehicle and plug-in as soon as you park.

The Solo will flash green to signal that its waiting for a scheduled charging session.
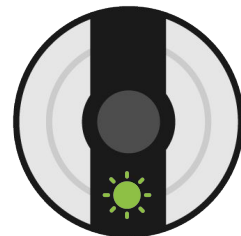
8. Error states and contacting support

If your Solo Smart Charger has an error this should be reflected in its status lighting colour (typically solid or flashing red)

If you do experience any issues, please try resetting the Solo by switching it off and on at the consumer unit (fuse box).

If issues persist, please contact customer support on 020 7247 4114
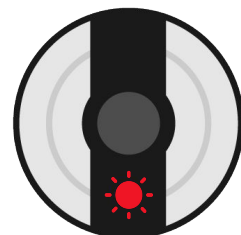
📞 Call us for support on **020 7247 4114**

✉️ Email us at **support@pod-point.com**

🐦 Tweet us at **@Pod_Point**

📍 Website: **pod-point.com**

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